

Communication between Providers Serving an Individual

To ensure consistent execution of surveys for providers delivering services to individuals with developmental disabilities, BQIS recently re-examined how staff were reviewing communication between providers as related to the systems addressed at 460 IAC 6-25-4, 6-25-5, 6-25-6 & 6-25-9 (medication administration; side effects of medication; seizure management; health related incident management).

Currently, BQIS Quality Coordinators confirm that medication administration, side effects of medication, seizure management and health related management systems are “communicated to any and all providers working with the individual” by the single provider who is responsible for developing such systems ("Responsible Provider"). Effective April 1, 2007, all BQIS Quality Coordinators will ensure that each system includes instructions on how all providers working with the individual communicate back to the Responsible Provider.

If you have additional questions regarding this issue, please contact Jennifer Hatchett, Director, Bureau of Quality Improvement Services at Jennifer.Hatchett@fssa.IN.gov, or at 317-234-1147.